

YOGI SOLE

FREQUENTLY ASKED QUESTIONS

ARE ALL YOGI SOLE SANDALS HANDMADE?

Yes. Every pair of Yogi Sole sandals is meticulously handcrafted by skilled artisans in Pakistan. We use genuine leather and durable rope, ensuring that each stitch and knot reflects our commitment to premium quality, precision, and timeless design. Because of this artisanal process, each pair carries its own unique, handcrafted character.

HOW DO I INITIATE AN EXCHANGE?

To request an exchange, please contact our client services team within 2 to 3 days of delivery. You can reach us via Instagram Direct Message (@yogisole.pk) or email (hello@yogisole.com). Kindly include clear images of the product and your order details to expedite the process.

CAN I CANCEL OR MODIFY MY ORDER?

You may cancel your order at no charge provided it has not yet been processed for shipping. Once an order has been fulfilled and dispatched from our facility, cancellation requests can no longer be accommodated, and our standard Return and Exchange Policy will apply.

WHAT SHOULD I DO IF MY FOOTWEAR ARRIVES DEFECTIVE?

We offer a 15-day claim policy specifically for manufacturing or design defects. Please note that normal wear and tear—such as naturally frayed ropes or worn soles from usage—does not constitute a manufacturing defect. Our quality assurance team will thoroughly evaluate all claims.

ARE SALE ITEMS ELIGIBLE FOR EXCHANGE?

No. Items purchased during a sale or promotional event are considered final sale and are not eligible for exchange or return.

HOW LONG DOES THE EXCHANGE PROCESS TAKE?

Please allow up to 10 working days for our team to fully process authorized returns and coordinate the dispatch of your replacement pair.

WHERE ARE YOGI SOLE PRODUCTS MADE?

Every pair of Yogi Sole footwear reflects timeless Pakistani craftsmanship. Our sandals are meticulously handcrafted using genuine leather and durable rope, designed for longevity and everyday comfort.

© 2026 Yogi Sole. All Rights Reserved.